

Community Matters

Site terms

Community Matters Terms and Conditions

Welcome to our website. If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy and our cookie policy govern Community Matters relationship with you in relation to this website.

If you disagree with any part of these terms and conditions, please do not use our website. The term 'Community Matters' or 'us' or 'we' or 'our' refers to the owner of the website whose registered office is: Unit K, Clayton Business Centre, Midland Road, Leeds LS10 2RJ.

Community Matters is a registered charity. Our registered charity number is 1177705. The term 'you' refers to the user or viewer of our website. The use of this website is subject to the following terms of use:

- the content of the pages of this website are for your general information and use only. It is subject to change without notice
- this website uses cookies and may not function correctly without them. By using our website and agreeing to these terms and conditions, you are consenting to our use of cookies in accordance with our cookie policy. Please refer to our cookie policy for further information
- neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law
- your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements
- this website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions
- all trademarks reproduced in this website, which are not the property of, or

licensed to the operator, are acknowledged on the website

- unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence
- from time to time, this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s)
- your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Northern Ireland, Scotland and Wales.

Organisation Subscription Service

- You understand that subscribing to Community Matters is subject to review.
- You understand that Community Matters will use the contact details provided by you to send information relating to Community Matters subscription and other services.
- You declare that your organisation falls within the income bands or organisation bands relevant to membership levels, and that eligibility is reviewed by us accordingly.
- You agree to pay on demand the annual subscription fees as determined on our website.
- You agree that the subscription fee represents an annual subscription to our advice and information service, and that this subscription may roll over on an annual basis if you chose to do so. You agree that your usage of that service will be fair and reasonable.
- You understand that subscription fees are subject to change.

Community Matters work for organisations commits to;

- Providing a wide range of specialist advice and support
- To ensure we have appropriate quality assurance protocols in place and necessary insurance levels.
- Being available to provide practical support when you need it most
- Having the right team of specialists in place to support you at the very best price we can offer.

Disclaimer

The information contained in this website is for general information purposes only. The information is provided by Community Matters and while we endeavour to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the website or the information, products, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk.

In no event will we be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of, or in connection with, the use of this website.

Through this website you are able to link to other websites which are not under the control of Community Matters. We have no control over the nature, content and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them.

Every effort is made to keep the website up and running smoothly. However, Community Matters takes no responsibility for, and will not be liable for, the website being temporarily unavailable due to technical issues beyond our control.

Privacy policy

Community Matters is strongly committed to protecting the privacy of users of our online products and services as well as to respecting the Data Protection Acts 1984 and 1998. We do all that we can to protect information about participants. The following information applies to the Community Matters website, other websites linked from this site are not covered by this privacy policy. Please contact us if you would like further information on our privacy and data protection policies.

Information about all users

The website does not capture or store personal information from site visitors without their knowledge. Data is collected on an ongoing basis using Google Analytics which helps us determine total number of visitors and how much visitors and participants use specific parts of our site so that we can improve its operation and appeal. This data is used in aggregate form only.

How we do this? Use of cookies

When we provide services, we want to make them easy, useful and reliable. Where services are delivered on the internet, this sometimes involves placing small amounts of information on your device, for example, computer or mobile phone. These include small files known as cookies. They cannot be used to identify you personally.

Google Analytics uses cookies to measure how many people are using the services, links and pages which are popular, time spent on the website etc., this is so that we can continue to improve the website and service for users.

Removing and disabling cookies

If you do not wish to accept cookies on to your machine you can disable them by adjusting the settings on your browser. However this will affect the functionality of the websites you visit.

Community Matters, Clayton Works Business Centre
Midland Rd, Leeds, LS10 2RJ
Charity no: 1177705

T 0113 4504866
E admin@community-matters.org.uk



Reasonable efforts are made to keep our advice and information up to date and correct, but no responsibility for its accuracy and correctness, or for any consequences of relying on it, are assumed by Community Matters or any associated organisation or brand.